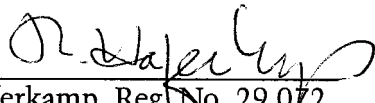


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CERTIFICATE OF E-FILING

I hereby certify that this correspondence is being electronically filed with the United States Patent and Trademark Office via the EFS web on 30 Jan. 2007.


R. Haferkamp, Reg. No. 29,072

In re application of:
Weinstock et al.

Serial No.: 09/641,820

Filed: August 18, 2000

For: Web Enabled Business To Business
Operating System For Rental Car Services

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Examiner: Fisher, Michael J.

Group Art Unit: 3629

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Letter to Examiner Requesting Confirmation that the
January 12, 2006 IDS Has Been Considered:

Further to Applicant's letter filed with the USPTO on November 3, 2006 and the responsive communication from the USPTO mailed January 19, 2007, Applicant respectfully submits the following letter.

On January 12, 2006, Applicant submitted an RCE, an amendment with remarks, and two declarations to the USPTO. At the same time, in satisfaction of Applicant's duty of candor under 37 CFR §1.97 and §1.98, Applicant also submitted an IDS with copies of the references listed therein for the Examiner's entry and consideration. All of these Jan. 12 filings were posted on PAIR on Jan. 17, 2006 confirming their receipt and entry into the file wrapper at the PTO, including the IDS and references. A copy of this January 12, 2006 IDS Form 1449 only

is enclosed with this letter. To comply with the guidelines set forth in MPEP §2004, paragraph 13, in the January 12, 2006 amendment/remarks and declarations, Applicant specifically commented upon the following references which were provided with and cited in the January 12, 2006 IDS to explain the patentability of the claims:

- Reference AA: "Enterprise Computer Assisted Rental System Workbook", September 1997 (see page 20 of the Amendment and Remarks filed January 12, 2006);
- Reference AE: "ARMS/400 Update", pages 1-7, January 7, 2000 (see page 20 of the Amendment and Remarks filed January 12, 2006);
- Reference AH: "ARMS Electronic Callback System Demonstration", pages 1-22, 1998 (See Declaration of W. Tingle filed January 12, 2006);
- Reference FY: "Enterprise Rent-A-Car ARMS - Vehicle Messaging System, Project Charter", October 15, 1998, pages 1-7 (see Declaration of W. Tingle filed January 12, 2006);
- Reference FZ: "GUI ARMS/400 Development", pages 1-2, 1999 (see Declaration of T. Weinstock filed January 12, 2006);
- Reference GA: "CIO Magazine 2002 Enterprise Value Awards Application", pages 4-10, 2002 (see page 20 of the Amendment and Remarks filed January 12, 2006);
- Reference GB: Weinstock, Tim, "ARMS/Web is Coming", pages 1-2, August 13, 1999 (see Declaration of T. Weinstock filed January 12, 2006);
- Reference GC: "GUI ARMS/400 Development Project Approach" (see Declaration of T. Weinstock filed January 12, 2006);
- Reference GD: "Enterprise Rent-A-Car Company ARMS – Vehicle Messaging System Overview", May 16, 2001, page 1-35 (see Declaration of W. Tingle filed January 12, 2006);
- Reference GE: "Enterprise Rent-A-Car Company ARMS – Vehicle Messaging System Phase II Project Charter", August 20, 1999, page 1-6 (see Declaration of W. Tingle filed January 12, 2006); and
- Reference GF: "Additional Internet Efforts Will Propel Every Segment of Our Business", Free Enterprise, Summer 1999, page 13 (see Declaration of W. Tingle filed January 12, 2006).

Under MPEP §609:

Once the minimum requirements of 37 CFR 1.97 and 37 CFR 1.98 are met, ***the examiner has an obligation to consider the information.*** There is no requirement that the information must be prior art references in order to be considered by the examiner. Consideration by the examiner of the information submitted in an IDS means nothing more than considering the documents in the same manner as other documents in Office search files are considered by the examiner while conducting a search of the prior art in a proper field of search. The initials of the examiner placed adjacent to the citations on the ** PTO/SB/08A and 08B or its equivalent mean that the information has been considered by the examiner to the extent noted above. (See MPEP §609 (emphasis added);

See also MPEP §609.05(b)

"The information contained in information disclosure statements which comply with both the content requirements of 37 CFR 1.98 and the requirements, based on the time of filing the statement, of 37 CFR 1.97 ***will be considered by the examiner.*** ... ***Examiners must consider all citations submitted in conformance with the rules,*** and their initials when placed adjacent to the considered citations on the list or in the boxes provided on a form ** PTO/SB/08A and 08B provides a clear record of which citations have been considered by the Office. The examiner must also fill in his or her name and the date the information was considered in blocks at the bottom of the ** PTO/SB/08A and 08B form." (emphasis added).

In view of the clear statements in MPEP §609 and §609.05(b) regarding the Examiner's obligation to consider the January 12, 2006 IDS and accompanying references, and given that the Examiner issued a Notice of Allowance following Applicant's submission of the January 12, 2006 amendment/remarks, declarations, and IDS/references, it is Applicant's expectation that the Examiner must in fact have reviewed and considered these filings, including the January 12, 2006 IDS and accompanying references.

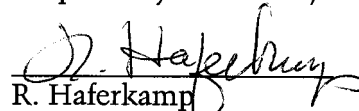
However, upon receipt of the Notice of Allowance mailed October 18, 2006, Applicant noticed that it had not received the signed Form 1449 from the USPTO confirming the Examiner's entry and consideration of the January 12, 2006 IDS and references.

Upon noticing this discrepancy, Applicant contacted the Examiner and filed the letter dated November 3, 2006 with the USPTO to request that the Examiner return a copy of the

signed/initialed Form 1449 for the January 12, 2006 IDS as required by the MPEP sections noted above. Despite this November 3, 2006 letter and repeated Applicant initiated telephone discussions with the Examiner, Applicant still has not received the signed Form 1449 confirming that the January 12, 2006 IDS and accompanying references have been entered and considered.

Despite these efforts, as of January 17, 2007 (one day prior to the final non-extensible deadline for payment of the issue fee), a signed/initialed copy of the Form 1449 for the January 12, 2006 IDS had not been posted on PAIR. To avoid abandonment of the application, Applicant paid the issue fee on January 17, 2007. Two days later, on January 19, 2007, the Examiner entered into the file and mailed to Applicant a letter that confirmed his consideration of the November 23, 2005 IDS¹, but there was no reference made to the January 12, 2006 IDS despite its having been discussed in Applicant's same letter. Therefore, Applicant files this letter to repeat its respectful request that the Examiner return an initialed copy of the Form 1449 for the January 12, 2006 IDS to thereby confirm his consideration of the references cited therein.

Respectfully submitted,


R. Haferkamp
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Thompson Coburn LLP
One US Bank Plaza
St. Louis, Missouri 63101
(314) 552-6000 / (314) 552-7000 (fax)

¹ Applicant's November 3, 2006 letter also requested that the Examiner indicate his consideration of an IDS that had previously been filed on November 23, 2005. Following a discussion with the Examiner, it was learned that the USPTO had lost its copy of the November 23, 2005 IDS. In response to this discussion with the Examiner, Applicant's November 3, 2006 correspondence with the USPTO provided a copy of the November 23, 2005 IDS together with a request for the Examiner to return an indication that both the January 12, 2006 IDS and the November 23, 2005 IDS had been considered.

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| Substitute for form 1449B/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(use as many sheets as necessary)</i> | | | | Complete if Known | |
| | | | | Application Number | 09/641,820 |
| | | | | Filing Date | August 18, 2000 |
| | | | | First Named Inventor | Weinstock et al. |
| | | | | Art Unit | 3629 |
| | | | | Examiner Name | Fisher, Michael J. |
| Sheet | 1 | of | 15 | Attorney Docket Number | 1017-5616 (51017/5616) |

| U.S. PATENT DOCUMENTS | | | | | |
|-----------------------------------|--------------------------|--|--------------------------------|--|---|
| Examiner Initials [*] | Cite No. ¹ | Document Number | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear |
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| FOREIGN PATENT DOCUMENTS | | | | | | |
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| Examiner Initials [*] | Cite No. ¹ | Foreign Patent Document | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear | T ⁶ |
| | | Country Code ³ -Number ⁴ -Kind Code ⁵ (if known) | | | | |
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| Examiner Signature | | Date Considered | |
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| OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS | | | |
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| Examiner Initials [*] | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | AA | Enterprise Computer Assisted Rental System Workbook, September 1997 | |
| | AB | Enterprise Computer Assisted Rental System Workbook, December 1996 | |
| | AC | Enterprise Rent-A-Car Company, ECARS Workbook, December 1996 | |
| | AD | ECARS -- Enterprise Computer Assisted Rental System, AACJ01 Callbacks, pages 1-9, July 1, 1997 | |

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| Examiner Signature | | Date Considered | |
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^{*} EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Applicant's unique citation designation number (optional). ² Applicant is to place a check mark here if English language Translation is attached.

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| | | | | Filing Date | August 18, 2000 |
| | | | | First Named Inventor | Weinstock et al. |
| | | | | Group Art Unit | 3629 |
| | | | | Examiner Name | Fisher, Michael J. |
| Sheet | 2 | of | 15 | Attorney Docket Number | 1017-5616 (51017/5616) |

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| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | AE | ARMS/400 Update, page 1-7, January 7, 2000 | |
| | AF | Enterprise Rent-A-Car Company, Automated Rental Management System (ARMS), Version 1.1, January 5, 1994 | |
| | AG | Enterprise Rent-A-Car Company, Automated Rental Management System (ARMS), Version 1, April 12, 1993 | |
| | AH | ARMS Electronic Callback System Demonstration, pages 1-22, 1998 | |
| | AI | PC/ARMS Demonstration, pages 1-45, 1995 | |
| | AJ | ARMS/400 User Manual, 1999 | |
| | AK | Enterprise Rent-A-Car Company, ARMS, Automated Rental Management System, pages 1-36 | |
| | AL | 1997 Rental Systems Manual, 1997 | |
| | AM | A Call To ARMS, 1996 | |
| | AN | AACB35 Fax Display, pages 1-5 | |
| | AO | AACM07, Customer Add/Update, Revised Documentation, pages 1-12, September 17, 2001 | |
| | AP | AAGP12, Group/Branch Name and Address Add/Update, pages 1 through 2-8, November 19, 1999 | |

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| | AQ | AAPW01 Update Code Maintenance, July 1, 1999, pages 1-25 | |
| | AR | ABC Insurance Company/EngineRoar, pages 1-2 | |
| | AS | ARMS 400 Demonstration, page 1-67 | |
| | AT | ARMS Claims Internet Quick Reference Guide, October 1999 | |
| | AU | ARMS Overview, pages 1-10 | |
| | AV | ARMS Technology, July 2000 | |
| | AW | ARMS/400 -- Automated Rental Management System, pages 1-8, 1995 | |
| | AX | ARMS/400 -- ERAC Employee Reference, pages 1-10 | |
| | AY | ARMS/400 Main Menu Flow, pages 1-20 | |
| | AZ | ARMS/400 Manual | |
| | BA | ARMS/400 Training System Document, November 16, 1998 | |
| | BB | ARMS/400 Update, March 15, 2000, pages 1-4 | |

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| | BC | ARMS/400 Update, pages 1-6 | |
| | BD | ARMS/400 User Training, July 2000, pages 1-26 | |
| | BE | ARMS/ECARS Handbook for ARMS/Claims Developers, pages 1-19 | |
| | BF | ARMS/Web User Training, pages 1-38, July 18, 2000 | |
| | BG | ARMS/Web Using Jacada, October 13, 1999, pages 1-13 | |
| | BH | Automated Rentals, Unwrapped, pages 1-7, October 1995 | |
| | BI | Bluebird Auto Rental Systems, "Are You Buried Under An Evergrowing Mountain of Paper?" | |
| | BJ | Bluebird Auto Rental Systems, Business Description & Products | |
| | BK | Car Rental Insider, May 1997, pages 1-4 | |
| | BL | Close Pending Ticket Report (All Tickets pended for 5 days or more), Job #579, DR0018, April 3, 1996, pages 1-2 | |
| | BM | CST, May 6, 1999, pages 1-18 | |
| | BN | Customer Account Services, AACB45 | |

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| | | | | Examiner Name | Fisher, Michael J. |
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| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | BO | D.P. General Use Programs, AACB10 Consolidated Callback Maintenance, April 1994, pages 1-4 | |
| | BP | D.P. General Use Programs, AACM12, ECARS – Special Instructions/Rates/Rate Rules, June 1993, pages 1-5 | |
| | BQ | Data Warehouse & Analyzer Quick Sheet, June 2000, pages 1-2 | |
| | BR | Dollar Rent A Car Systems, Inc., pages 1-5, 1998 | |
| | BS | ECARS 2000 Customer Profile, Chapters 1-16 | |
| | BT | ECARS Backdated Ticket Report, Job #043/DR0099, March 1996, pages 1-2 | |
| | BU | eINFO, Data Warehouse, October 1999 | |
| | BV | Email exchange between Ken Keller and David Smith, June 4, 1997 | |
| | BW | EngineRoar.com, pages 3-76 | |
| | BX | Enterprise Network and Physical Connections Overview, 1995, pages 1-5 | |
| | BY | Enterprise Rent-A-Car Company, AACM27/AACM28, Overview, pages 1-8, November 22, 1999 | |
| | BZ | Enterprise Rent-A-Car Company, ARMS Basics and Concepts, Volume 1, Chapter 1-4, February 24, 1998 | |

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| Examiner Signature | | Date Considered | |
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| | CA | Enterprise Rent-A-Car Company, ARMS Basics and Concepts, Volume 1, Chapters 1-4, June 10, 1998 | |
| | CB | Enterprise Rent-A-Car Company, ARMS Technical Document (ATD Internal), pages 1-40, August 2, 1993 | |
| | CC | Enterprise Rent-A-Car Company, Functional Specification, pages 1-2, November 1999 | |
| | CD | Enterprise Rent-A-Car Customer Profile Data Form, pages 1-14 | |
| | CE | Enterprise Rent-A-Car, ARMS Online Reporting, Project Charter, Version 1.0, August 20, 1999, pages 1-7 | |
| | CF | Everything You Need to Know About ARMS Automotive, 2000, pages 1-8 | |
| | CG | Future State Summary, June 1999, pages 1-8 | |
| | CH | http://www.eautoclaims.com , pages 1-11, April 8, 2000 | |
| | CI | http://www.hertz.com/InteractionRes/htm/isexckge.htm , pages 1-2, March 20, 1997 | |
| | CJ | Introducing ARMS Claims, June 2000, pages 1-6 | |
| | CK | IS General Use Programs -- Section 15, AACB40, Overview, pages 1-16, June 22, 2000 | |
| | CL | IS General Use Programs -- Section 19, AACB34 Callback Fax Customization, March 5, 1998 | |

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| | CM | Jacada Implementation Methodology, pages 1-10, May 12, 1999 | |
| | CN | Jacada, Chicago Executive Briefing, November 4, 1999, pages 1-13 | |
| | CO | Kenyon, Stephanie, "20 Tips for an Effective Web Site", ASTA Agency Management, January 1999 | |
| | CP | Lone Star Rental Systems, EZ Traker™, Your Complete Auto Rental Management Solution | |
| | CQ | Lorentz, Jeff, Functional Specification, Internet Application Development, ARMS Automotive, pages 1-3 | |
| | CR | Marino, Donna, "Internet Experts Urge Development of E-Commerce Models", ASTA Agency Management, January 1999, pages 32-34 | |
| | CS | McKeown, Rosemary, "The Right Computer System Adds to Your Revenue", Computer Systems, pages 1-4 | |
| | CT | Memorandum re Sabre Meeting, Rob Hibbard to Scott Shuler, September 21, 1998 | |
| | CU | Milligan, Michael, "OTA targets mid-January to release e-commerce protocol", Travel Weekly, January 10, 2000 | |
| | CV | Net rentacar.com User Guide, pages 1-19 | |
| | CW | Open Travel Alliance, "ebXML Uses Opentravel Alliance Specification for Early Tests", May 10, 2000 | |
| | CX | Open Travel Alliance, "Open Travel Alliance Joins Forces with DISA", September 9, 1999 | |

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| | | | | Application Number | 09/641,820 |
| | | | | Filing Date | August 18, 2000 |
| | | | | First Named Inventor | Weinstock et al. |
| | | | | Group Art Unit | 3629 |
| | | | | Examiner Name | Fisher, Michael J. |
| Sheet | 8 | of | 15 | Attorney Docket Number | 1017-5616 (51017/5616) |

| OTHER PRIOR ART -- NON PATENT LITERATURE DOCUMENTS | | | |
|--|-----------------------|--|----------------|
| Examiner Initials | Cite No. ¹ | Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published | T ² |
| | CY | Open Travel Alliance, "Open Travel Alliance Names Board Officers", September 2, 1999 | |
| | CZ | Open Travel Alliance, "OpenTravel Alliance's New XML Specification Creates a Common Customer Profile for Travelers", February 29, 2000 | |
| | DA | Open Travel Alliance, "White Paper", pages 1-20, February 2000 | |
| | DB | Orion Systems, Ltd., pages 1-36 | |
| | DC | Orion Systems, Ltd., System Overview and Handheld Terminals, downloaded from www.orsys.com on December 1, 1997, pages 1-5 | |
| | DD | Orion Systems, Ltd., System Overview with Screens and Reports, May 1996 | |
| | DE | Our Packages Come In All Sizes!, November 1999, pages 1-2 | |
| | DF | PGMR, ECARS – Enterprise Computer Assisted Rental System, pages 1-4 | |
| | DG | Preview Travel, Inc., Car Reservations, 1999 | |
| | DH | Rental 101, pages 1-30 | |
| | DI | Rental Redesign Requirements – Contract Process, pages 1-5, February 16, 2000 | |
| | DJ | Rental Redesign Requirements Contract, pages 1-56, February 15, 2000 | |

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| | DK | Rental Redesign, Rental Management, RMS (Rental Management Services), September 30, 1998, pages 1-2 | |
| | DL | Rosen, Cheryl, "OTA Debuts Data Protocol", Business Travel News, January 10, 2000 | |
| | DM | Rosen, Cheryl, "OTA Publishes XML Data Standard", Business Travel News, pages 1-2, March 20, 2000 | |
| | DN | The ARMS Connection, Safeco/Enterprise Rent-A-Car, pages 1-4 | |
| | DO | The Connection, State Farm Insurance/Enterprise Rent-A-Car, Rental Process Automation and Procedures, pages 1-3 | |
| | DP | The Hertz Corporation, 1998 | |
| | DQ | TSD Brochure, "Are You Comparing Apples to Apples When Choosing Rental Software", page 1-3 | |
| | DR | TSD Brochure, RENT 2000 from TSD, Rental Management Software, Revolutionize the Way You Do Business, Page 1-29 | |
| | DS | TSD Brochure, Rent 2000 from TSD, Rental Management Software, Revolutionize the Way You Do Business with the Proven Solution, page 1-2 | |
| | DT | Warner, Fara, "Car Race in Cyberspace" | |
| | DU | Welcome to ARMS/400, New York State Rollout and Implementation Session, October 28, 1999, pages 1-51 | |
| | DV | Welcome to the Data Warehouse, June 2000, pages 1-2 | |

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| | DW | Interactions, Volume 1, Number 3, July 1992 | |
| | DX | Interactions, Special Edition, Volume 1, Number 4, August 1992 | |
| | DY | Interactions, Volume 1, Number 5, September 1992 | |
| | DZ | Interactions, Special Edition, November 1992 | |
| | EA | Interactions, Volume 1, Number 8, December 1992 | |
| | EB | Interactions, Volume 2, Number 1, January 1993 | |
| | EC | Interactions, Volume 2, Number 5, May 1993 | |
| | ED | Interactions, Volume 2, Number 7, July 1993 | |
| | EE | Interactions, Volume 2, Number 8, August 1993 | |
| | EF | Interactions, Volume 2, Number 11, October 1, 1993 | |
| | EG | Interactions, Volume 2, Number 13, November 1, 1993 | |
| | EH | Interactions, Volume 2, Number 14, November 15, 1993 | |

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| | EI | Interactions, Published especially for our Farmers adjusters, 1994 | |
| | EJ | Interactions, Volume 3, Number 1, January 1, 1994 | |
| | EK | Interactions, Volume 3, Number 1, January 15, 1994 | |
| | EL | Interactions, ARMS, Volume 3, Number 6, March 15, 1994 | |
| | EM | Interactions, Volume 3, Number 8, April 15, 1994 | |
| | EN | Interactions, Volume 3, Number 10, May 15, 1994 | |
| | EO | Interactions, Volume 3, Number 11, June 1, 1994 | |
| | EP | Interactions, Volume 3, Number 12, June 15, 1994 | |
| | EQ | Interactions, Volume 3, Number 14, July 15, 1994 | |
| | ER | Interactions, Volume 3, Number 15, August 1, 1994 | |
| | ES | Interactions, Volume 3, Number 16, August 15, 1994 | |
| | ET | Interactions, Volume 3, Number 21, November 1, 1994 | |

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| | EU | Interactions, Volume 3, Number 23, December 1, 1994 | |
| | EV | Interactions, Volume 4, Number 3, February 1, 1995 | |
| | EW | Interactions, "Electronic Connections", page 3, March 15, 1995 | |
| | EX | Interactions, Volume 4, Number 6, March 15, 1995 | |
| | EY | Interactions, Volume 4, Number 9, May 1, 1995 | |
| | EZ | Interactions, Volume 4, Issue 14, July 15, 1995 | |
| | FA | Interactions, Volume 4, Issue 16, August 15, 1995 | |
| | FB | Interactions, Volume 4, Issue 19, October 1, 1995 | |
| | FC | Interactions, Volume 4, Issue 21, November 1, 1995 | |
| | FD | Interactions, Volume 4, Issue 24, December 15, 1995 | |
| | FE | Interactions, Volume 5, Issue 1, January 1, 1996 | |
| | FF | Interactions, Volume 5, Issue 2, January 15, 1996 | |

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| | FG | Interactions, Volume 5, Issue 4, February 15, 1996 | |
| | FH | Interactions, Volume 5, Issue 13, October 1, 1996 | |
| | FI | Interactions, Volume 5, Issue 14, November 1, 1996 | |
| | FJ | Interactions, ARMS Update, Volume 6, Issue 2, February 1997 | |
| | FK | Interactions, Volume 6, Issue 8, August 1997 | |
| | FL | Interactions, Volume 6, Issue 12, December 1997 | |
| | FM | Interactions, Volume 7, Issue 1, January 1998 | |
| | FN | Interactions, Volume 7, Issue 5, May 1998 | |
| | FO | Interactions, Volume 7, Issue 7, July 1998 | |
| | FP | Interactions, Volume 7, Issue 8, August 1998 | |
| | FQ | Interactions, Volume 7, Issue 12, December 1998 | |
| | FR | Interactions, Volume 8, Issue 7, July 1999 | |

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| | FS | Interactions, Volume 8, Issue 8, August 1999 | |
| | FT | Interactions, Volume 8, Issue 9, September 1999 | |
| | FU | Interactions, Volume 9, Issue 2, February 2000 | |
| | FV | Interactions, Volume 9, Issue 3, March 2000 | |
| | FW | Interactions, Volume 9, Issue 5, May 2000 | |
| | FX | Internet Networking Architecture, 1999 | |
| | FY | Enterprise Rent-A-Car ARMS - Vehicle Messaging System, Project Charter, October 15, 1998, pages 1-7 | |
| | FZ | GUI ARMS/400 Development, pages 1-2, 1999 | |
| | GA | CIO Magazine 2002 Enterprise Value Awards Application, pages 4-10, 2002 | |
| | GB | Weinstock, Tim, ARMS/Web is Coming, pages 1-2, August 13, 1999 | |
| | GC | GUI ARMS/400 Development Project Approach, | |
| | GD | Enterprise Rent-A-Car Company ARMS - Vehicle Messaging System Overview, May 16, 2001, page 1-35 | |

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